Contact

uestliguci@gmail.com

www.linkedin.com/in/uestliguci
(LinkedIn)

Top Skills

Intrusion Detection

Web Maintenance

Git

Languages

Albanian (Native or Bilingual)

English (Full Professional)

Spanish (Elementary)

Certifications

Brainspace Certified Specialist

Blockchain Essentials

ISO 9001:2015 - Quality
Management System (QMS)

IBM Cloud Computing

AI Powered Performance Ads

Uestli Guci

Support Engineer at ISA Consulting | MSc Data Science | Passionate About Cybersecurity, eDiscovery & AI | Former Due Diligence Specialist | Helping Build Safer, Smarter Digital Systems
Tirana, Albania

Summary

I'm a Support Engineer at ISA Consulting and a current MSc student in Data Science, with a strong focus on cybersecurity, cloud systems, and digital transformation. I've worked across industries, from fintech and legal tech to eDiscovery and enterprise security, helping teams solve complex problems and protect their systems through smart, secure, and data-driven solutions.

Before ISA, I worked at Revenued, where I focused on document integrity and due diligence for U.S.-based fintech operations. That experience taught me the importance of precision, compliance, and building trust in high-pressure environments.

Over the past few years, I've earned certifications from top institutions like Cisco, Google, IBM, Cornell, Thunderbird (ASU), and Reveal. These cover everything from cloud computing and blockchain to cybersecurity, AI, and data analytics. I've also developed and contributed to projects involving full-stack platforms, NLP tools, fraud detection systems, and even a blockchain-based voting prototype.

My goal is simple: to keep learning, keep building, and keep improving the systems that power the digital world. I'm passionate about turning knowledge into real impact and I'm always open to new ideas, collaborations, and challenges.

Let's connect!

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Experience

ISA Consulting Group
Support Engineer
January 2025 - Present (7 months)

As a Support Engineer at ISA Consulting, I work directly with enterprise clients to solve complex technical issues, maintain secure infrastructure, and ensure reliable performance across cloud environments.

My responsibilities include:
Delivering high-level technical support across cloud platforms, Linux-based systems, and SQL environments
Investigating and resolving infrastructure issues affecting software operations, uptime, and integrations
Supporting the deployment and maintenance of critical client systems with a strong focus on cybersecurity
Working closely with cross-functional teams to ensure secure and scalable solutions

This role allows me to apply both my practical experience and academic knowledge from my MSc in Data Science to real-world enterprise environments.

Komisioni Qendror i Zgjedhjeve në Shqipëri
Information Technology Operator
May 2025 - May 2025 (1 month)
Tirana, Albania

Worked across three national election cycles (April 2021, May 2023, and May 2025), supporting the Central Election Commission of Albania in the secure, tech-enabled administration of voting procedures.

Key responsibilities:
Operated voter ID verification systems and biometric scanners at polling stations
Ensured real-time data accuracy and integrity during the voter verification process
Supported troubleshooting of voting equipment and on-site technology infrastructure
Maintained compliance with strict data security and electoral protocol standards
Played a direct role in upholding secure, transparent, and efficient democratic elections

Revenued
2 years 7 months

Document Integrity & Due Diligence Specialist
October 2023 - January 2025 (1 year 4 months)

Supported U.S.-based fintech operations by ensuring the accuracy, integrity, and regulatory compliance of business documentation and background data during the funding and underwriting process. This role combined document validation, financial analysis, and due diligence work across high-volume, high-impact cases.

Key responsibilities:
Conducted background verifications and compliance assessments on businesses applying for funding
Validated financial records, legal filings, and tax documents to identify discrepancies and prevent fraud
Collaborated closely with U.S. underwriting teams to streamline documentation workflows and resolve flagged issues
Implemented internal quality assurance protocols and due diligence standards for faster, more accurate reviews
Trained new team members on verification systems, document integrity procedures, and risk-based workflows
Contributed to risk mitigation strategies by helping build a cleaner, more reliable pipeline for funding approval

Data Entry Specialist
July 2022 - October 2023 (1 year 4 months)

Handled high-volume business funding submissions with a focus on data accuracy, speed, and compliance. This role laid the foundation for my growth into compliance and document verification roles.

Key responsibilities:
Processed business deal submissions and ensured data was entered accurately into internal systems
Maintained organized digital records for underwriting and compliance teams
Trained team members on submission tools, workflows, and quality standards
Supported process improvements to reduce errors and increase submission speed

Self-employed
Chief Executive Officer
November 2023 - July 2024 (9 months)
Tirana, Albania

Launched and led many independent digital projects.

Key responsibilities:
Set the strategic vision and built the operational roadmap from the ground up
Led product development, branding, and digital infrastructure (web platform, app, CRM)
Managed client outreach, partnerships, and market positioning in Albania
Oversaw all financial planning, hiring, and growth initiatives
Delivered a functional MVP and pilot launch before project closure in mid-2024

Vaqat
System Development Specialist
August 2023 - September 2023 (2 months)
United States

Worked on a short-term system development project for a U.S.-based client, focused on managing and integrating large data sets across platforms.

Key responsibilities:
Developed and maintained internal information databases for cross-functional access
Designed and implemented data processing and management strategies for structured workflows
Ensured system stability, data consistency, and integration with other services
Collaborated remotely with a distributed international team to meet tight delivery deadlines

Bashkia Tirane
Software Engineer Intern
May 2023 - September 2023 (5 months)

Contributed to key digital infrastructure projects at the Municipality of Tirana, focusing on employee time-tracking systems, cybersecurity, and public-facing web platforms.

Key responsibilities:
Developed and maintained the "In & Out" system for tracking employee work hours and syncing with payroll
Implemented and monitored cybersecurity tools including intrusion detection systems, Nessus, and Wireshark
Maintained and upgraded the institution's website and internal web applications
Created technical documentation, user manuals, and weekly reports

Collaborated with the General Directorate of e-Gov & Innovation to ensure performance, compliance, and impact

DrPhoneFix
Information Technology Services Manager
June 2019 - July 2022 (3 years 2 months)
Tirana, Albania

Led IT operations for a local tech service company, managing system infrastructure, device repairs, and day-to-day support services. Balanced technical leadership with hands-on problem-solving and client relationship management.

Key responsibilities:
Oversaw the configuration, maintenance, and security of internal IT systems
Managed device diagnostics and repair services across mobile and computing platforms
Delivered direct technical support to customers, ensuring quick and effective solutions
Trained and supervised junior technicians on hardware/software troubleshooting workflows
Handled inventory, parts logistics, and vendor coordination for ongoing operations

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Education

UNI- Universum International College
Master of Science - MS, Data Science · (2024)

Canadian Institute of Technology - CIT
Bachelor's degree, Computer Software Engineering · (2021 - 2024)